

**Topic: Tuition Grant Scheme for Undergraduate Studies**

**Sub-Topic: (C) Undergraduate Matters (e.g. Change of Sureties, Transfer/Withdrawal from Course/University, Tuition Grant Briefings)**

**C1. I have been charged non-subsidised fees and I think there has been a mistake. What should I do?**

**C2. What should I do if I want to change one or both of my sureties after I have signed the Tuition Grant agreement?**

**C3. Will I be eligible for a Tuition Grant if I withdraw from my current autonomous university and take up another full-time undergraduate degree course in the same or another autonomous university?**

**C4. Will I need to pay back the Tuition Grant if I withdraw from my course?**

**C5. I am transferring immediately to another course of study within the same university and not withdrawing from my university. Will I be eligible for Tuition Grant and do I have to pay back the previous Tuition Grant received?**

**C6. I am a second year student and have been receiving Tuition Grant. What will happen to my bond if I withdraw from the Tuition Grant Scheme and continue my studies as a non-subsidised student?**

**C7. I withdrew from my degree course a few years back and paid liquidated damages for the withdrawal. Am I eligible for Tuition Grant if I take up another degree course?**

**C8. I am not able to attend the Tuition Grant Pre-Graduation briefing, what should I take note of? Can you send me the briefing slides?**

**C9. My graduation year is not reflected correctly in the TGoOnline system (e.g. graduated in May 2017, but graduation year is reflected as 2016).**

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**Sub-Topic: (C) Undergraduate Matters (e.g. Change of Sureties, Transfer/Withdrawal from Course/University, Tuition Grant Briefings)**

No.	Question	Answer
C1	I have been charged non-subsidised tuition fees and I think there has been a mistake. What should I do?	Please check with the appropriate authorities at your institution for all fee-related matters.
C2	What should I do if I want to change one or both of my sureties after I have signed the Tuition Grant agreement?	<p>You are only allowed to request for a change of surety/sureties once, regardless whether the change is for one or both sureties.</p> <p>To change surety, you will need to login to TGonline system to submit a “Change of Surety” request. After you put in the request, MOE will contact you to arrange for the signing of a Supplemental Agreement:</p> <ul style="list-style-type: none"><li>a) For change of 1 surety, you are required to sign the Supplemental Agreement with the remaining surety and new surety.</li><li>b) For change of 2 sureties, you are required to sign the Supplemental Agreement with the two new sureties.</li></ul>
C3	Will I be eligible for a Tuition Grant if I withdraw from my current autonomous university and take up another full-time undergraduate degree course in the same or another autonomous university?	<p><i>For Singapore Citizens:</i> You will remain eligible to receive a Tuition Grant as long as you meet the eligibility criteria (see FAQ A1). However, the Tuition Grant that you received in your previous course will be taken into consideration when determining the remaining Tuition Grant eligibility for your new course of study (i.e. the normal course duration of your new course, <b>minus the number of semesters or credit units</b> of Tuition Grant which you had received in your previous course). This means that you may have to pay non-subsidised fees for the last few semesters of your new course.</p> <p><i>For Permanent Residents and International Students:</i> You will need to apply for a Tuition Grant for your new course if you have withdrawn from your previous course. If you receive a Tuition Grant offer for your new course of study, you may choose to take it up accordingly, subject to meeting the eligibility criteria (see FAQ A3). The Tuition Grant that you received in your previous course will be taken into consideration when determining the remaining Tuition Grant eligibility for your new course of study (i.e. the normal course duration of your new course, <b>minus the number of semesters or credit units</b> of Tuition Grant which you had received in your previous course). This means that you may have to pay non-subsidised fees for the last few semesters of your new course.</p>

No.	Question	Answer
C4	Will I need to pay back the Tuition Grant if I withdraw from my course?	<p><i>For Singapore Citizens:</i> You will not be required to pay back the Tuition Grant you received for your withdrawn course.</p> <p><i>For Permanent Residents and International Students:</i> <b>Since you have withdrawn from your previous course of study without graduating, you will be liable for liquidated damages for the Tuition Grant received for your previous course of study.</b> The liquidated damages are calculated based on the total grant amount you have received (inclusive of GST for those enrolled from AY2016 onwards), plus 10% interest per year, compounded at the end of each academic year. Failure to pay your liquidated damages promptly will render you ineligible to receive a Tuition Grant for your new course of study. <b>You are strongly advised to consider the implications of this choice before withdrawing from your course.</b></p> <p><b>However, if you have successfully enrolled into a full-time undergraduate course at the same or a different autonomous university within the same or the next semester, and have been offered and have accepted a Tuition Grant for your new course, you will not be required to pay liquidated damages.</b> You will need to show proof of your enrolment to avoid paying liquidated damages. If you do not take up a Tuition Grant for your new course, you will still be liable for liquidated damages.</p>
C5	I am transferring immediately to another course of study within the same university, and am not withdrawing from my university. Will I be eligible for Tuition Grant and do I have to pay back the previous Tuition Grant received?	<p><i>For Singapore Citizens:</i> You will remain eligible to receive a Tuition Grant as long as you meet the eligibility criteria (see FAQ A3). However, the Tuition Grant that you received in your previous course will be taken into consideration when determining the remaining Tuition Grant eligibility for your new course of study (i.e. the normal course duration of your new course, <b>minus the number of semesters or credit units</b> of Tuition Grant which you had received in your previous course). This means that if your new course is longer, you may have to pay non-subsidised fees for the last few semesters of your new course.</p> <p>You will not be required to pay back the Tuition Grant you received for your previous course.</p> <p><i>For Permanent Residents and International Students:</i> You will need to apply for a Tuition Grant for your new course if you have withdrawn from your previous course. If you receive a Tuition Grant offer for your new course of study, you may choose to take it up accordingly, subject to meeting the eligibility criteria (see FAQ A3). The Tuition Grant that you received in your previous course will be taken into consideration when determining the remaining Tuition Grant eligibility for your new course of study (i.e. the normal course duration of your new course, <b>minus the number of semesters or credit units</b> of Tuition Grant which you had received in your previous course). This means that you may have to pay non-subsidised fees for the last few semesters of your new course.</p>

No.	Question	Answer
		If you do not take up a Tuition Grant for your new course, you will be liable for liquidated damages for your first course.
C6	I am a second-year student and have been receiving Tuition Grant. What will happen to my bond if I withdraw from the Tuition Grant Scheme and continue my studies as a non-subsidised student?	<p><i>For Singapore Citizens:</i> You will not be required to pay back the Tuition Grant you received for your course.</p> <p><i>For Permanent Residents and International Students:</i> You will be liable for liquidated damages as you would need to buy out your bond. Please submit a bond buyout request through the TGoOnline system.</p> <p>Your buyout request will be approved after you pay the full amount of liquidated damages. The liquidated damages are calculated based on the total grant amount you have received (inclusive of GST for those enrolled from AY2016 onwards), plus 10% interest per year, compounded at the end of each academic year.</p> <p>Once you have bought out your bond, you will not be required to work in a Singapore entity upon graduation.</p>
C7	I withdrew from my degree course a few years back and paid liquidated damages for the withdrawal. Am I eligible for Tuition Grant if I take up another degree course?	Yes, you are eligible for Tuition Grant for your new course, but the amount given will take into consideration the Tuition Grant you have received in your withdrawn course.
C8	I am not able to attend the Tuition Grant Pre-Graduation briefing, what should I take note of? Can you send me the briefing slides?	Please check with your institution if you have any questions on the Tuition Grant Scheme. You may obtain a copy of the briefing slides from your institution, or refer to the FAQs posted on TGoOnline website for more information.
C9	My graduation year is not reflected correctly in the TGoOnline system (e.g. graduated in May 2017, but graduation year is reflected as 2016).	Your graduation year is based on the academic year. For example, if you have graduated in academic year 2016/2017, your graduation year will be reflected as 2016.